

# PRODUCTION SUPPORT AUTOMATION FOR SUPPORT OF CORE OPERATIONAL SYSTEMS

*Automating critical aspects of your business can save a significant amount of overhead, time, and money.*

**The client for this project** was an oil and gas company, and the project was production support automation in association with automated support of core operational systems. In following the trend, the client said “We really like what you guys have done and now we have a long backlog of items we want to get done. And by the way, we need somebody to support this.” So, we put together a small team - a half FTE here on the stateside and one FTE offshore - and we were able to not only support the system but we also optimized (stopping, adding, knocking away) the backlog items on a consistent basis.

**This had several results.** Since they didn't have any teams in place, they would have had to hire support without us. Consequently, our value engine was very promising. They were able to keep smaller teams going forward and it was as if they had a very effective team working internally. Ultimately, they found our approach and cost to be advantageous.

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*The experts at Cyber Group are not only able to develop, customize and optimize existing or novel business IT assets and systems but can also support and continue development on project-based systems, allowing your business to stay ahead of the competition.*